

PROGRAM MEMORANDUM OF UNDERSTANDING

The BOARD OF COUNTY COMMISSIONERS OF THE COUNTY OF BERNALILLO, a political subdivision of the State of New Mexico (the "County" or the "Commissioners"), and THE REGENTS OF THE UNIVERSITY OF NEW MEXICO, a state educational institution named in Article 11, Section 12 of the New Mexico Constitution (the "University" or the "Regents"), agree:

I. RECITALS:

- A. On or about April 30, 2008, the Commissioners and the Regents entered into that certain Memorandum of Understanding (the "MOU"), pertaining to the 2008 Mil Levy election (the "2008 Mil Levy") and certain understandings between the Commissioners and Regents in respect of the operation of the UNM Hospital during the eight-year term of the 2008 Mil Levy, if the voters of Bernalillo County passed the ballot question in respect of the 2008 Mil Levy.
- B. On November 4, 2008, the voters of Bernalillo County voted to adopt the 2008 Mil Levy.
- C. Pursuant to Section II.C.3 of the MOU, the County and the University agreed that the University would develop a program to improve access for the underserved of Bernalillo County in collaboration with community resources and that the County and the University would develop the elements of the program on terms mutually acceptable to the University and the County, which terms would be set forth in a separate Program Memorandum of Understanding. UNM Hospital further agreed that during the term of the 2008 Mil Levy, UNM Hospital will allocate at least \$800,000 in funding, adjusted by inflation, for each year of such Program Memorandum of Understanding.
- D. This Program Memorandum of Understanding is intended to be the Program Memorandum described in the MOU. Subject to and upon the terms and conditions set forth in this Program Memorandum of Understanding, the County and the Regents desire to adopt the Pathways Program described more fully hereinbelow to satisfy the terms and conditions of the MOU.

II. MUTUAL COVENANTS.

- A. Attached hereto as Exhibit A and incorporated herein by reference is a description of the Pathways Program that is hereby adopted by the University under this Program Memorandum as contemplated in the MOU, and agreed to by the County. The University and UNM Hospital will take the steps necessary to implement and operationalize the Pathways Program as described in Exhibit A not later than such time as the proceeds from the 2008 Mil Levy commence being received by the County. Subject to the reporting and oversight requirements set forth in the 2008 Mill Levy Memorandum of Understanding and the Program Memorandum of Un-

derstanding, the HSC Community Advisory Council (CAC) will provide advice and guidance to the UNM Hospital Board of Trustees and to the UNM HSC Executive Vice President (As defined in Exhibit A) on the design and implementation of the Pathways Program, and review and provide advice as to whether program integrity is sustained.

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- B. The UNM HSC will develop a data collection system and assessment mechanism for the Pathways Program. On at least an annual basis, reports will be provided to the CAC, UNM Hospital, County and, subject to the reporting structure and process described below, to the general public. Consistent with the 2008 Mill Levy MOU, the University and the UNM Hospital will develop an assessment mechanism and reports that will be presented to the UNM Hospital Board of Trustees on at least an annual basis to determine the effectiveness of the Pathways Program. UNM Hospital Board of Trustees with input from the CAC will develop a plan of action with recommendations for the enhancement of the Program that will be presented to the Regents and the County Commission at their annual meeting.

III. MISCELLANEOUS.

- A. This Program Memorandum of Understanding will continue in full force and effect for the duration of the eight-year 2008 Mil Levy term, unless earlier terminated by a written consent signed by the both of the parties to this Program Memorandum of Understanding. This Program Memorandum of Understanding will terminate automatically upon termination of the Lease Agreement (as defined and described in the MOU) for any reason.
- B. Modifications to this Program Memorandum of Understanding will be effective only if in writing and signed by authorized representatives of the parties.

REGENTS OF THE UNIVERSITY OF NEW MEXICO

By: _____

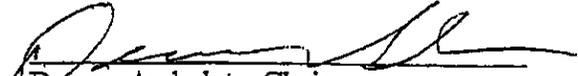
Paul B. Roth, M.D., F.A.C.E.P.,
Executive Vice President of Health Sciences

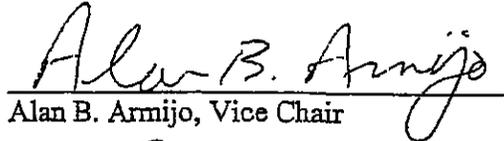
_____ Date

APPROVED AS TO FORM:

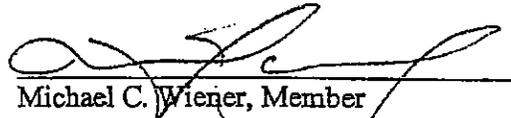
Scot Sauder, Esq., Senior Associate University Counsel and
Health Law Section Leader

BOARD OF COUNTY COMMISSIONERS


Deanna Archuleta, Chair


Alan B. Armijo, Vice Chair


Art De La Cruz, Member


Michael C. Wiener, Member


Michael Brasher, Member

Approved as to form:


Jeffrey S. Landers, County Attorney

Attest:


Maggie Foulouse Oliver, County Clerk



Exhibit A

Description of Essential Elements of the Pathways Program

The Pathways to a Healthy Bernalillo County program mission is to: Connect underserved county residents with health care and other support systems and assisting them as they navigate through it; coordinate services for underserved residents to achieve positive individual-level health outcomes, and, ensure collaborative planning and improve access to our health care system through increased access to the UNM Hospital system. The model is patterned after a specific Pathways Outcomes Production model, which focuses on finding the community's most disconnected, at-risk residents and connecting them with the appropriate services to improve their health outcomes.

The University will contract or sub-contract with various community organizations that employ community health workers (may be called a Promotora, Community Health Navigator, Outreach Worker, or other), who will identify Pathways clients and work with them using a holistic approach, connect them with the appropriate resources, and follow their progress until improved health and wellness outcomes are confirmed. These community organizations and community health workers will work collaboratively with the University and UNM Hospital to ensure that all Pathways Program clients are registered with UNM Hospital and given a medical home.

At the same time, UNM Hospital will establish an Advanced Medical Home for the Bernalillo County residents identified and recruited by the community health workers described above. The Advanced Medical Home model is an ambulatory care model designed to improve the quality of care being provided in clinics through patient-centered, physician guided, cost-efficient and longitudinal care and has these key attributes:

- Care is evidence-based
- Care is Organized – structure according to the Chronic Care Model
- Care is Integrated

The model focuses attention and resources on prevention as well as chronic and intensive disease management by striving to bring all patients back to a state of wellness.

Primary activities of the Pathways Program are: 1) Client Services: Recruit clients; gain their trust, conduct risk score assessment; determine priority needs and select *pathways*; connect to resources & services; confirm meaningful outcome; 2) Community Collaboration: CHNs, community agencies and UNM HSC collaborate regularly to strengthen resource and service coordination for clients; 3) Assessment of Systems Effectiveness: CHNs, community agencies and UNM HSC (including management of the UNM Hospital) identify systems barriers that are commonly encountered and work collectively and collaboratively on solutions to overcome these barriers.

The HSC Office of Community Affairs ("OCA") will serve as the Project "Hub" or central support system for the contracted organizations and, within the University, will also be responsible for the management and implementation of the Pathways Program, including maintaining the program's data collection and reporting system.